



Focus on Care

About AbleWatch

AbleWatch RMS delivers real-time information about network and device health through a secure Web-based interface or Dashboard. Administrators or IT professionals are able to access system information to monitor, manage and troubleshoot assets (workstations, servers, applications, firewalls, routers) and networks.



AbleWatch Can Help You:

- ❖ Address technical issues before they happen
- ❖ Gather information about system performance
- ❖ Integrate SSHA ONE™ with your systems
- ❖ Set up alerts to manage unexpected events or failures
- ❖ Make informed decisions about IT strategy

Long-term care in Ontario is increasingly complex.

Population aging, new regulations, new government initiatives and changes to funding add to staff and administration workloads and the strain of maximizing budget. In addition, Ontario's e-Health strategy – with initiatives like SSHA ONE™ – complicate the long-term care IT situation with more requirements, equipment specifications and regulations.



AbleWatch Remote Managed Services is an IT service. We help long-term care facilities monitor, maintain and support desktops, networks and servers. We make certain you have the healthy IT system you need.

In this environment, IT downtime is reduced by monitoring and resolving problems quickly to help your staff and administration focus on patient care, NOT wrestle with IT issues.

We focus on your IT, freeing you to focus on care.

AbleWatch can be implemented in part or as a Fully-Managed solution – an option for facilities requiring full IT-department services. With AbleWatch Fully-Managed, our professionals respond and repair critical failures immediately.



AbleWatch Services

**Many services are optional*

Monitoring

- Network availability and performance
- Email performance
- Desktop computers
- Security and firewall
- Virus and attack
- Backup solutions
- Predictive failure

Maintenance

- Network and server
- Desktop
- Virus prevention
- Warranty labour
- Automated patch management

Infrastructure Management

- Network mapping and documentation
- Software licence management
- Asset tracking and management
- Quarterly reporting

Support

- Unlimited end-user support
- Unlimited network support
- 24x7 systems monitoring
- Trouble ticket implementation and resolution
- Phone, email and Web portal support

Consulting

- Design, acquisition, maintenance of information technology
- Regulated government or industry systems support



**To inquire about AbleWatch or
AbleWatch Fully-Managed**

Email: info@ableone.com
Phone: 519. 570.9100 x251
Toll Free: 1.800.461.2253

www.ablewatch.com

AbleWatch Benefits

▸ **Stabilize IT spending.** Fixed monthly predictable expenses and proactive management stabilizes IT budget allocation & requirement forecasting.

▸ **Save money.*** Costs are reduced with regular maintenance, proactive planning, asset and software management and reduced IT-HR costs.

▸ **Simplify administration.** Easy access to infrastructure performance information and IT support.

▸ **Save time.** Your IT systems function more efficiently, freeing overloaded staff to spend more time on healthcare, less time worrying about IT.

▸ **Increase productivity.** You and your staff can focus on tasks, knowing that IT problems will be quickly resolved by AbleWatch.

▸ **Integrate with SSHA.** AbleWatch has an existing relationship with SSHA, providing ease of integration with SSHA ONE™ systems.

▸ **Improve staff morale.** Remove IT related problems from your staff and send the message “your healthcare skills are most important.”

▸ **Improved Resident Care.** Your staff spends less time with IT issues and more time focused on resident care.

**AbleWatch Fully-Managed can reduce IT costs 20-30%. (Based on research by Gartner.)*



Getting Started

AbleWatch works with you to understand what's important to your facility and develops a customized solution for RMS-implementation, management and monitoring of your IT. We support you, allowing you to focus on care.



AbleWatch is a service offered by Able-One Systems Inc., an SSHA Certified Delivery Program (CDP) partner. Our team of technical professionals work with you to provide the most current and the most effective hardware, networking, application and IT planning solutions.



Lotus

